# Retail Installment Agreement Revolving Accounts Plan for Visa Secured of Banco Popular

Interest Rates and Interest Charges	
Annual Percentage Rate (APR) for Purchases	1.99% introductory APR¹ for the first 6 months.  After that, your Standard APR will be from 22.49%. This APR will vary with the market based on the Prime Rate.
APR for Balance Transfers	1.99% introductory APR¹ for 6 months from the transfer date (for transfers made within the first 6 months from account opening)  After that, your Standard APR will be from 22.49%. This APR will vary with the market based on the Prime Rate.
APR for Cash Advances	23.99% This Standard APR will vary with the market based on the Prime Rate.
Penalty APR and When it Applies	29.99%  This APR may be applied to your account if you miss a required minimum payment for a period of sixty (60) consecutive days from its due date.  How Long Will the Penalty APR Apply?: If your APRs are increased for this reason, the Penalty Rate will remain in effect until the account becomes current and 6 consecutive required
	minimum payments are received on or before the payment due date.
Paying Interest	Your due date is at least 25 days after the close of each billing cycle. No Interest on purchases will be imposed for billing periods in which there is no previous balance and if the total account balance including new purchases is paid or credited in full on or before the payment due date or if the balance owed relates to offers that specified so. The Interests imposed on cash advances, balance transfers from other institutions and convenience checks will be imposed from the date on which the transaction was conducted.
For Credit Card Tips from the Federal Reserve Board	To learn more about factors to consider when applying for or using a credit card, visit the website of the Federal Reserve Board at http://www.federalreserve.gov/creditcard

Fees	
Annual Fee	\$40 Annual Fee \$10 Additional Card Fee (if applicable)
Transaction Fees	
Cash Advances and Convenience Checks	2% of the amount of each transaction (minimum \$2; maximum \$10)
<ul> <li>Balance Transfers</li> </ul>	2% of the amount of each transfer (minimum \$2; maximum \$10)
Foreign Transaction	1% of each transaction in U.S. dollars for Visa
Penalty Fees	
<ul> <li>Returned Payment</li> </ul>	Up to \$10
Late Payment	Up to \$35

**How We Will Calculate Your Balance**: We use a method called "average daily balance (including new purchases)". Please refer to your Agreement for more details.

**Loss of Introductory APR:** We may end your introductory APR and apply the Purchases Standard APR if you close your account or if you miss a payment.

Billing Rights: Information on your rights to dispute transactions and how to exercise those rights is provided in your account agreement.

## ACCOUNT

Taking into consideration the credit granted by Banco Popular of Puerto Rico (Bank) under this account, you (meaning each person who signs this Agreement as purchaser) bind yourself to pay to the Bank the total price of all purchases and cash advances (includes balance transfers from other institutions and convenience checks) made on this account, as well as the INTEREST CHARGES agreed upon under the terms and conditions of this Agreement. The card may be used to purchase merchandise and services in those establishments where the Card is accepted, and to obtain cash advances from the Bank or any other bank that accepts the Cards, subject to the limits established from time to time by the Bank.

## **CREDIT LIMIT**

You agree that the Bank will establish the maximum amount that can be deposited in the Collateral Account. The purchases and cash advances that you charge to this revolving account as defined under this Agreement, shall, at no time, exceed the amount deposited in your Collateral Account which, at the same time, will be your credit limit. Upon receipt of your Card, you will be informed of your credit limit which will appear in each monthly Account Statement as defined herein. You agree that the Bank may, from time to time, change

<sup>&</sup>lt;sup>1</sup> The corresponding Daily Periodic Rate for the Introductory APR is 0.0055%.

<sup>&</sup>lt;sup>2</sup> The corresponding Daily Periodic Rate for the Penalty APR is 0.0822%

the maximum amount that can be deposited in the Collateral Account, or your credit limit. Should you exceed your credit limit; the Bank will have the right to cancel the Card, require its return or forfeit the Card, close the account and collect the balance due in your revolving account against the amount deposited in your Collateral Account. Any amount due, in excess of your authorized credit limit, shall be payable immediately. Your minimum payment shall include all excess over your authorized credit limit. Any amount deposited in the Collateral Account in excess of the maximum that, from time to time, the Bank may establish for said deposits, will be reimbursed within 45 days from the date on which the change became effective. The Bank may approve purchases or cash advances which cause the balance to exceed your credit limit without waiving any of its rights under this Agreement.

# **INTEREST CHARGES APPLICABLE**

The INTEREST CHARGES will be computed on the principal balance only. You will pay a monthly INTEREST CHARGE on the balance of your account for the billing period. This INTEREST CHARGE will be variable and can change for each billing period. The INTEREST CHARGE for purchases, balance transfers from other institutions and convenience checks will be determined by adding the value of the United States Prime Rate, published in The Wall Street Journal (Prime Rate) to a margin. This is equivalent to the STANDARD ANNUAL PERCENTAGE RATE (Standard APR). The Standard APR for Purchases and Balance Transfers from other institutions will be 22.49% with a corresponding Daily Periodic Rate of 0.0617%. The Standard APR for Cash Advances will be 23.99% with a corresponding Daily Periodic Rate of 0.0658%. To determine the corresponding Daily Periodic Rate, the Standard APR must be divided by 365 and rounded up not exceeding the limits allowed by law. For each billing period, the INTEREST CHARGE and the APR will be based on the Prime Rate current three business days prior to your account statement closing date. In the event that The Wall Street Journal is not published within any time period, the "LA TIMES" will be used as reference. An increase of the Prime Rate could represent an increase in the Standard APR and in the minimum monthly payment. Any change in your INTEREST CHARGE will apply to the Balance in your account and to new transactions during the billing period. The INTEREST CHARGE is determined by multiplying the Average Daily Balance by the Daily Periodic Rate and by the number of days in the billing cycle. The Average Daily Balance is obtained by taking into account the initial balance for each day of the billing period, subtracting the payments and credits, and adding the purchases. Then all the daily balances within the billing period are added and the said total is divided by the number of days included within the billing period.

#### **ANNUAL FEE**

If applicable, the Annual Fee will be reflected on your first Account Statement after the first Card is issued and subsequently on each anniversary of the issuance of the first Card. Please refer to the section "Annual Fee" in the table included.

#### MINIMUM MONTHLY PAYMENT

The monthly minimum payment will be determined using the Outstanding Balance. In addition, the minimum monthly payment shall include the total amount in excess of your authorized credit limit. For balances from \$0.01 to \$24.99 the Minimum Payment will be the Outstanding Balance. For Balances of \$25 and over the Minimum Payment will be 2% of the Outstanding Balance or the Finance Charges + \$10 or a fixed amount of \$25, whichever is higher.

### **PAYMENT APPLICATION**

If you pay the required minimum payment of the monthly Account Statement, said payment shall be applied in the following way: first to INTEREST CHARGES and the remaining amount shall be applied first to the debt resulting from purchases and cash advances, with the lowest APR and then to the debt with the higher APR in ascending order. Consequently, the debt with the higher APR will not be reduced, until the debt with the lower APR is paid in full. If you pay an amount in excess of the minimum required payment the excess will be applied to the most onerous debt. Electronic, telephone and mailed payments are credited on the same day if they are received by 5:00 p.m. Monday through Friday (excluding holidays). Mailed payments shall be received at the address indicated on your Account Statement, made with a check drawn against the Bank, and accompanied with the payment stub. It will be also processed the same date if the payment is made through a Banco Popular branch in Puerto Rico or Virgin Islands during business hours in cash, or by check drawn against the Bank. Credit of other payments that do not meet these requirements may be delayed five business days during which interests will not accrue.

## MONTHLY ACCOUNT STATEMENT

The Bank shall mail to you a monthly Account Statement at the end of each billing period. In each Account Statement, the following entries will be shown, as applicable: new balance, minimum payment due, payment due date, credit limit, available credit, days in billing cycle, Late Payment Warning, Minimum Payment Warning, previous balance, payments, interest charged, fees charged, other credits, debits, purchases, balance transfers from other institutions, convenience checks and cash advances made within the said period, year to date totals for fees and interest charged, interest charge calculation by balance type and the Annual Percentage Rate, You must notify the Bank, in writing, of any error in the Account Statement, within sixty (60) days, following the date on which the statement was mailed.

## **FEES**

Currency Conversion Fee- Transactions made in foreign currency will be billed to you in U.S. dollars. The currency conversion fees for international transactions into a U.S. dollar amount will be performed by Visa International (the "Association") using: a) A rate selected by the applicable Association from the range of rates available in wholesale currency markets for the applicable central processing date. The rate may vary from the rate received by the applicable Association, itself, or b) The government mandated rate in effect for the applicable central processing date. The Association will apply a Currency Conversion Fee to the transaction amount for any credit card transaction made in a foreign currency. Please refer to the "Fees" section in the table included.

## **INSTALLMENT PLAN**

Installment Plan enables you to perform a cash advance from your credit line allowing you to determine the repayment period for that balance. The amount requested for the Installment Plan will be subject to your credit line availability. This offer is only available for repayment terms of twelve (12), twenty-four (24), thirty-six (36), forty-eight (48) or sixty (60) months. The APR, INTEREST CHARGES and Monthly Minimum Payment, of your Installment Plan may vary for each billing cycle. The APR for your Installment Plan is equivalent to your Standard APR for purchases, which is determined by adding the Prime Rate published in the Wall Street Journal to a margin. The minimum monthly payment of your Installment Plan will be included in the minimum monthly payment due of your account during the term of your offer. You will be responsible to pay the total minimum monthly payment amount as established in your account statement. The INTEREST CHARGES will be calculated based on Average Daily Balance. To pay in full your Installment Plan please

contact the Credit Card Service Department in order to obtain the total balance owed. Installment Plan is not available for accounts under Penalty Rate and no grace period applies. If you do not comply with the minimum monthly payments of your installment loan, the Late Fee will apply as established in the Credit Cards Agreement. The unpaid amount of the Installment Plan in the minimum monthly payment requested will be transferred to the Balance Transfers section. If Penalty Pricing applies to your account, the balance pertaining to Installment Plan will remain subject to the Purchase Standard APR and the corresponding term of Installment Plan will not change. To request an Installment Plan you may contact customer service at 787-758-0505 or 1-800-981-9505.

#### **NONCOMPLIANCE**

You will be in default if you do not pay an installment on time or file for bankruptcy. In the event of noncompliance, the Bank can demand immediate payment of the full balance. If the Bank has to refer collection of the balance to an attorney, you may have to pay legal and attorney's fees, plus court costs and any other fees allowed by law.

## **JOINT ACCOUNTS**

You shall be jointly and severally liable for the total payment of the purchases and cash advances made with your Card. The Bank can require the appearance and signature of all the purchasers to process certain instructions or requests which include, but are not limited to, a (1) request for increase or reduction in the credit limit, (2) the issuance of additional Card, and (3) change of address to which the Account Statement of your Cards is mailed. You agree to release and indemnify the Bank of all responsibility due to damages, losses, or expenses that arise as a result of any action executed by the Bank in compliance with the instructions given by any of you.

## **COLLATERAL ACCOUNT**

The Secured Card requires you to have a deposit as a collateral for this Card. The Collateral Account will serve as a guarantee for whatever debts and liabilities you contract with your Card. You will deposit an amount that shall be no less than \$500 nor greater than \$5,000. This Collateral Account does not pay interest. You will be able to make additional deposits up to the maximum amount allowed. Once the Card is issued, no withdrawals from the Collateral Account will be accepted. The amount deposited in the Collateral Account will be used to settle payment on any debt or liability contracted through the use of the Card in the event of noncompliance, with the terms and conditions established hereafter or when same is canceled by you or by the date on which the Card is canceled.

### **NOTICE OF ASSIGNMNET**

Through this assignment document you bind yourself to surrender and transfer to the Bank the Collateral Account as a guarantee of whatever debts and liabilities are contracted by means the Card. You authorized the Bank to debit against the Collateral Account any amount that may be past due and that may be demanded or required under the terms of the present Agreement, plus interest charges, penalties, costs, expenses, disbursements, and legal fees where applicable.

## **DENIAL OF CREDIT**

The Bank is not responsible if a purchase or cash advance on your account is not approved either by the Bank or by a third party, even if you have sufficient credit available. The Bank may limit the number of purchases or cash advances which may be approved in one day. If the Bank detects unusual or suspicious activity on your account, it may temporarily suspend your credit privileges until it can verify that the transaction is legitimate.

# LOST OR STOLEN CARDS

If the Card is lost or stolen, or if you suspect that someone could be using it without your authorization, you must immediately notify the Bank and complete and submit those forms or reports that the Bank requires you to. In the event of loss, theft, or possible unauthorized use of the Card, you will not be responsible for these fraudulent transactions. To notify the Bank of the loss, theft, or possible unauthorized use of the Card, please call 787-758-0505 or 1-800-981-9505.

# **AMENDMENTS**

You agree that the Bank may change the terms contained in this Agreement, on the condition that the Bank gives proper notification in writing no less than forty five (45) days prior to the effective date of the amendment and the Bank complies with applicable Laws and regulations in effect. If you do not agree with the amendments notified and desire to cancel the Agreement, you must notify your decision and will continue to pay the balances owed at the interest rate in effect at the time the changes were notified.

## **CANCELLATION**

You may cancel your account at any time by calling the Bank using the following numbers: 787-758-0505 or toll free at 1-800-981-9505. The Bank could require written notification and the return of the Card to the Bank, cut in half. The Card is property of the Bank and it reserves the right to cancel or suspend your right to use it anytime, with or without cause and without previous notice to you. You will remain responsible for payment of any balance owed at the time of cancellation. If at the time of cancellation you have an outstanding balance with a special offer, the regular terms in effect at the time will apply to your outstanding balance.

# **MISCELLANEOUS PROVISIONS**

Failure on the part of the Bank to exercise any right under this Agreement shall not constitute a waiver of said rights. If any clause or part of a clause of this Agreement is declared null by a Court or is left without effect by legal or regulatory provisions, the rest of the provisions in this Agreement will not be affected and shall continue to be in effect. You understand and agree that the Account cannot be used for commercial purposes. The Bank reserves the right to convert your account, at its discretion, to any other revolving account of the Bank at any moment, subject to your meeting the established credit criteria for the new account. You have no obligation to accept this Card, nor will you be held responsible for any charges, unless you choose to accept it. Use of this Card shall constitute its acceptance. If you choose not to accept this Card, you should not use it and notify the Bank within fifteen (15) days after receiving this Agreement. To notify that you do not wish to accept this Card, please call 787-758-0505 or 1-800-981-9505. Life, disability or involuntary unemployment insurance coverage is optional and is not a requirement or condition to extend credit. This Agreement shall be interpreted under the Laws of the Commonwealth of Puerto Rico.

### YOUR BILLING RIGHTS:

# Keep this Document for Future Use. This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act.

## What to Do If You Find a Mistake on Your Statement

If you think there is an error on your statement, write to us at: BANCO POPULAR DE PUERTO RICO, División de Productos de Tarjetas, PO Box 363228, San Juan, Puerto Rico 00936-3228 or by e-mail: custserv@bppr.com.

In your letter, give us the following information:

- Account information: Your name and account number.
- <u>Dollar amount</u>: The dollar amount of the suspected error.
- <u>Description of problem</u>: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

### You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.

You must notify us of any potential errors in writing. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.

## What Will Happen After We Receive Your Letter

## When we receive your letter, we must do two things:

- 1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
- 2. Within 90 days of receiving your letter, we must either correct the error or explain to you why we believe the bill is correct.

## While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

## After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount.
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.

If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us. If we do not follow all of the rules above, you do not have to pay the first \$50 of the amount you question even if your bill is correct.

## Your Rights If You Are Dissatisfied With Your Credit Card Purchases

If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase. To use this right, all of the following must be true:

- 1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
- 2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your credit card account do not qualify.
- 3. You must not yet have fully paid for the purchase.

If all of the criteria above are met and you are still dissatisfied with the purchase, contact us at custserv@bppr.com or in writing at:

BANCO POPULAR DE PUERTO RICO División de Productos de Tarjetas PO BOX 363228 San Juan, Puerto Rico 00936-3228

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.